

# Data Privacy Policy

## Privacy Policy

At Winkler AG we take privacy issues seriously and manage our customers' personal information with care. We take precautions to ensure that the personal information we maintain is kept accurate and held in strictest confidence. We only collect private data on this website in order to handle your requests and for internal statistical analysis in order to enhance the services and performance of our website. Data will not be sold or transferred to third parties without your knowledge and consent. The following declaration summarises the terms of data collection and utilisation.

## 1. Data collection on this website

### Automated data collection

Each and every access to our website and each file download is protocolled by piwik. The data is used for system-related and statistical purposes. The protocol contains:

- Time, duration and date of your visit
- Internet service provider, browser type and version, operating system, monitor setting and installed internet plug-ins
- Number of pages accessed
- The keyword which led you to the Winkler-owned domain
- Referred URL
- Country code of your location

Your IP address is not logged in the protocol, hence Winkler AG cannot use this data to identify you personally. The data is not and will not be combined with other sources of data.

### Cookies

The website uses so called cookies. They increase the convenience of the service. Cookies are small text files, stored to your computer and your browser. Most of these cookies are session cookies. They delete themselves at the end of your visit. Cookies do not harm your computer and do not contain viruses or mal-ware.

### Contact from

We shall use the data that you provide via the contact form solely for processing those inquiries we receive on the contact form.

## 2. Handling of collected data

We use the data to reply to your request, process closed contracts and for technical administration. Your personal data is only passed on to third parties or otherwise if this is mandatory in order to fulfil your order, e.g. passing order data on to a supplier, to settle accounts or if you have agreed to it in advance. You have the right to withdraw your approval at any time for the future. We will delete any personal data if you withdraw your approval, if they are no longer required, or if the storage becomes illegal for any reason.

### **3. Right of information**

You can request information on personal data stored at Winkler AG at any time in written form.

### **4. Security note**

Winkler AG applies appropriate and up-to-date measures to protect your data against the access of third parties. However, e-mail communication cannot be secured 100%; hence we recommend the use of postal letters for confidential requests.

### **5. Changes**

This Data Privacy Policy was most recently updated on 17 June 2014. Winkler AG reserves the right to change or alter this declaration. Please check from time to time to ensure you are up to date with the policy.

### **6. Revoking your consent – Requests for disclosure and amendment of data**

According to the German Data Protection Act you are entitled to the free-of-charge disclosure of your data stored by us and, wherever applicable, to their amendment, blockage, or deletion. Your data shall then be deleted wherever this does not conflict with statutory regulations. You are entitled to revoke your consent to the use of your personal data at any time. You can send your requests for the disclosure, deletion, or amendment of your data and any further suggestions or wishes at any time to the following address:

**Winkler AG**  
**Englerstrasse 24**  
**69126 Heidelberg**  
**Germany**

**Telefon: +49-6221-3646-0**

**E-Mail: [sales@winkler.org](mailto:sales@winkler.org)**

### **7. Further information**

If you have any questions concerning your data and/or data protection, please contact [sales@winkler.org](mailto:sales@winkler.org).